



February 16, 2023

Residents of Shoal Creek Forest,

On October 19, 2022, Coweta County Water & Sewerage Authority (CCWSA) acquired Shoal Creek Forest's water system. CCWSA is in the process of completing several infrastructure improvements that could cause fluctuations in system pressures. The first phase of the planned infrastructure improvements is the installation of a vault to permanently connect Shoal Creek Forest's water system to CCWSA's. The completion of this first phase is tentatively scheduled for mid-March 2023. Upon completion of this phase, residents may see an increase in water pressure throughout the water system.

**To protect household plumbing, CCWSA strongly recommends that all customers utilizing CCWSA's water system have a pressure-reducing valve (PRV), as well as a thermal expansion tank installed by a qualified plumber.** PRVs are used to get water pressures to safe levels before the water comes into contact with household plumbing, fixtures, and appliances. This information is included in CCWSA's Service Agreement and is provided to all of CCWSA's customers.

Residents who have not completed a New Service Application should do so as soon as possible. Completing a New Service Application ensures that CCWSA can inform customers of vital information such as leaks and boiled water advisories. To complete a New Service Application, please visit <https://ccwsa.formstack.com/forms/shoalcreek>. Residents that have not completed a New Service Application by March 31, 2023, will be subject to disconnection.

Coweta County Water & Sewerage Authority is proud to be Shoal Creek Forest's water provider. If there are any questions or concerns, please do not hesitate to call the main office at 770-254-3710 or send an email to [contactus@cowetawater.com](mailto:contactus@cowetawater.com).

Sincerely,

Jay Boren  
Chief Executive Officer